




Program of the FIEA General Assembly

**13-15 JUNE 2019
ISTANBUL**

14.06.2019	TECHNIQUE DAY Conrad Hotel *Simultaneous translation will be provided.
09:30-10:00	Registration
Opening Session	
10:00-11:00	Welcoming Speeches By:  M. Rifat Hisarcıklođlu, TOBB President  Xavier Romero, President of FIEA  High level representative from the Ministry of Treasury
11:00-11:15	Coffee Break
11:15-12:30	Session 1
Presentations By: <ul style="list-style-type: none">FIEA / UPEX Belgium, M. Emeric Rezsohazy, Presentation about the profession and daily life of a Belgian expert, present situation and challengesMercedes Benz, Presentation about the manufacturing security measures and construction & repair works of the buses made in Turkey New generation safety systems <ul style="list-style-type: none">Melding and construction technologies and equipments.Repair standards and decisionPainting time calculation And video samples will be presented	
12:30 -14:30	Working Lunch (Open buffet, 400 participants)
14:30-16:30	Session 2: <ul style="list-style-type: none">Insurance Information and Monitoring Center (SBM), Presentation about SiSBiS (Insurance Abuses Information Sharing System)Workload Survey of Loss Adjusters in Turkey, Erdem KIRKBEŐOđLU, Assit. Prof. Baskent University The aim of this study is to determine the conditions that limit the workload of the loss adjusters and to determine how much time these factors cause a loss of time in Turkey. In terms of satisfaction of the insured, it is important that compensation process should completed quickly by insurance companies. The most important pillar of this process is the loss adjusters. In this context, it may be considered important to reveal the dimensions of the situations that restrict the work processes of the loss adjusters.

	<ul style="list-style-type: none"> • Briefing about the Mini repair activities and applications in Turkey
18:30 – 22:00	Bosphorus Cruise Tour and dinner hosted by TOBB
	*Spouse program is an optional tour.
15.06.2019	GENERAL ASSEMBLY
09:30-13:00	<ul style="list-style-type: none"> - FIEA Representatives - Representatives from Insurance Executive Board - Presentation Presentation of the new e-learning tool by M. Alban Adamo, FIEA - Representative from Insurance Executive Board (30-40 participants) - Agenda to be determined.
	<p>Cultural and Historical Tour</p> <ul style="list-style-type: none"> - Lunch at Sultanahmet - Blue Mosque - Hagia Sophia - Grand Bazaar